North Dakota Multiple Visit Patient (MVP) Report October 2022 – September 2023





Background

Individuals who are high utilizers of the healthcare system, known as multi-visit patients (MVPs), drive up readmission rates and tie up resources. These multiple visits may be a symptom of a deeper problem. As clinicians, if we can identify and rectify underlying problems, we can work to end the cycle of care utilization overuse, leading to better care for the individual and reduces burden on the healthcare system.

Data Overview and Definitions

Medicare claims Fee-for-Service data is used to calculate the measures contained in this report.

A 'MVP' classification is based on the prior year's utilization, which included at least 4 inpatient claims <u>or</u> at least 5 emergency department (ED), observation stay (ObS), and inpatient (Inp) claims combined.

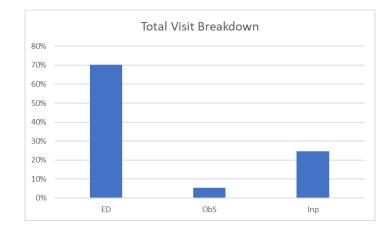
Of these MVPs, beneficiaries with at least one ED visit in the current report timeframe (as noted above) were included in this report. Total visits (including emergency room visits, observation stays and inpatient claims) and the top 5 primary and secondary diagnoses are included in this report.

Data is presented for North Dakota resident Medicare FFS beneficiaries and includes facilities in any state utilized by these MVPs during the current timeframe.

MVP Data Highlights

MVP Hospital Utilization

Unique	Total Visits (ED, ObS, Inp)				Overall	Visit Total Breakdown		
MVPs	Average	Mode	Minimum	Maximum	Visit Total	ED	ObS	Inp
832	5.63	2	1	108	4682	3286	247	1149



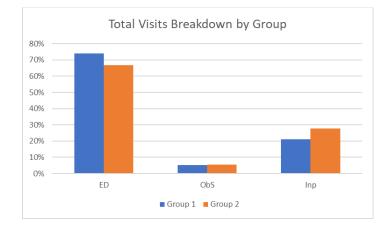
Two distinct groups of MVPs were identified as having unique utilization characteristics that warrant distinct consideration for care. Primary and secondary diagnosis codes were condensed into higher level categories for review to reduce the number of unique descriptions.

Group 1: MVPs <u>who had</u> any claim, in the current timeframe, with a primary or secondary diagnosis code that falls within a behavioral or alcohol/substance use category. At the state level, the average age at the time of admission for Group 1 MVP claims is 56 years old; 71% of the claims are for dual-eligible (both Medicare & Medicaid) beneficiaries.

Group 2: All other MVPs <u>who did not have</u> a claim, in the current timeframe, with a primary or secondary diagnosis code that falls within a behavioral or alcohol/substance use category. At the state level, the average age at the time of admission for Group 2 MVP claims is 69 years old; 41% of the claims are dual-eligible (both Medicare & Medicaid) beneficiaries.

Hospital Utilization Group Comparison

	Unique	Total Visits (ED, ObS, Inp)				Overall	Visit Total Breakdown		
	MVPs	Average	Mode	Minimum	Maximum	Visit Total	ED	ObS	Inp
Group 1	247	9.02	2	1	108	2228	1646	115	467
Group 2	585	4.19	2	1	22	2454	1640	132	682

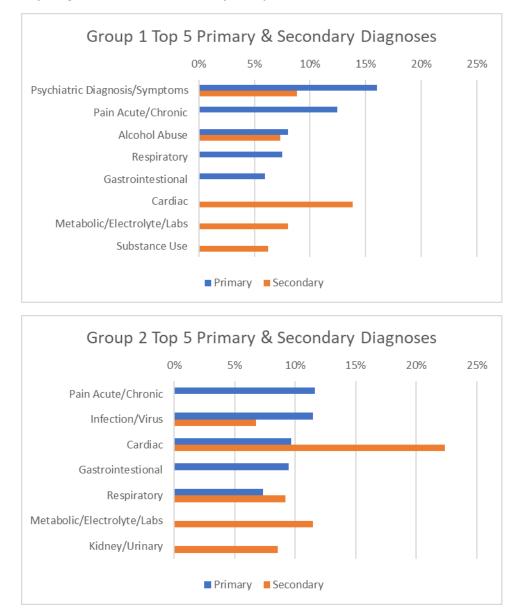


Total Number of Hospitals Utilized by Group

Group 1					
Total Unique	Number of	Percent			
MVPs	Hospitals Utilized	MVPs			
110	1	44.53%			
80	2	32.39%			
31	3	12.55%			
14	4	5.67%			
6	5	2.43%			
3	6	1.21%			
1	7	0.40%			
1	8	0.40%			
1	9	0.40%			

Group 2						
Total Uniqu	e	Number of	Percent			
MVPs	ŀ	Hospitals Utilized	MVPs			
4	10	1	70.09%			
1	22	2	20.85%			
	41	3	7.01%			
	8	4	1.37%			
	2	5	0.34%			
	2	6	0.34%			

Primary and Secondary Diagnosis Code Breakdown by Group



For questions on this report, please contact a member of our Great Plains Quality Innovation Network team; visit the Who We Are page (<u>https://greatplainsqin.org/about-us/who-we-are/</u>) for a listing of team members and contact information.





This material was prepared by Great Plains Quality Innovation Network, a Quality Innovation Network - Quality Improvement Organization, under contract with the Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services (HHS). Views expressed in this material do not necessarily reflect the official views or policy of CMS or HHS, and any reference to a specific product or entity herein does not constitute endorsement of that product or entity by CMS or HHS. 12SOW/GPQIN/QIN-Q10-471/0324