



2023-2024 Board of Directors Synopses

Mary Belford, MD, General Psychiatrist, Riverside Medical Center and Indian Oaks Academy Corporate Member Representative

Dr. Belford is a General Psychiatrist at Riverside Medical Center in Kankakee, IL, and Indian Oaks Academy in Maneno, IL. She has nearly 30 years of experience of consulting with and serving patients. She is Board Certified by the American Board of Psychiatry & Neurology. Dr. Belford has also served in teaching appointments, currently as the Director of Psychiatry Residency at Riverside Medical Center since 2019. She received her B.S. in Biology from Carroll College in Waukesha, WI, Doctor of Medicine from the University of Illinois, and completed her residency at the University of Texas at Houston. Dr. Belford has memberships in the American Psychiatric Association, Illinois Psychiatric Society, Illinois State Medical Society, and Kankakee County Medical Society. Dr. Belford also serves on the CIMRO Board of Directors. She was elected to the Great Plains QIN Board of Directors and also became Board Vice Chair in May 2021.

Heath G. Boddy, BS, LNHA, Chief Operating Officer, Vetter Senior Living GPQIN Nebraska State Member Representative

Mr. Boddy received an Associate of Applied Science degree in Nursing Home Administration from Southeast Community College and a Bachelor of Science degree in Health Care Management from Bellevue University in Lincoln, Nebraska. He was also a Sergeant (E5), Assistant Tank Commander, in the Nebraska National Guard and was honorably discharged. Mr. Boddy is Chief Operating Officer and a member of the executive leadership team at Vetter Senior Living. His experience in senior care includes more than 11 years as President and CEO of the Nebraska Health Care Association (NHCA). He also led the state's nursing facility, assisted living, hospice, home health, and licensed practical nurse associations, as well as the Nebraska Health Care Foundation and an accredited post-secondary college dedicated to long-term care. Prior to NHCA, Mr. Boddy was executive director and administrator in several Nebraska long-term care facilities. He also served on the National Center for Assisted Living Board of Directors, Affiliated State Health Care Association Executives Board of Directors, University of Nebraska-Department of Gerontology Advisory Board, and Great Plains Quality Improvement Network Board of Directors. He previously served on the CIMRO of Nebraska's Board of Directors from 2012-2017, including terms as Board Chair and a Finance and Compliance Committee member, as well as the Nebraska Stakeholder Advisory Board. He was elected to Great Plains QIN Board of Directors effective January 1, 2018, became the Board Vice Chair in May 2019, and the Board Chair in May 2021.

Janet Dooley, BS Consumer Representative; At-Large Individual Member, Nebraska

Ms. Dooley has over 30 years experience in healthcare management, including quality, utilization, case management, disease management, and health information management. She is very familiar with QIO work, as she served as Operations Director and Compliance Manager for CIMRO of Nebraska for 12 years. Prior to that, she had experience directing health service programs for Blue Cross and Blue Shield of Nebraska. She previously held both CPHQ (Certified Professional in Healthcare Quality) and RHIA (Registered Health Information Administrator) certifications. Ms. Dooley was a member of the national organizations AHIMA and NAHQ, and also served in a number of offices in the local Nebraska Health Information Management Association and Nebraska Association of Healthcare Quality organizations. She received her Bachelor of Science in Medical Record Administration from College of Saint Mary. Ms. Dooley is currently retired and volunteers in her community. She was elected to the Great Plains QIN Board of Directors in May 2020.

**Natasha Green, MBA, RN, Quality Improvement Program Manager for Quality Health Associates of North Dakota
Subcontractor Member Representative**

Ms. Green brings over 14 years of healthcare experience, having worked as a nurse in long term care, multiple hospitals, and performance improvement for a large health system. Her experience includes direct patient care as well as leadership roles in quality improvement. Since joining Quality Health Associates in 2016, Ms. Green has led efforts on multiple QIO statements of work. In her current role, she serves as the Great Plains Regional Lead for the Partnership to Advance Tribal Health (PATH), where she guides the team to meet and exceed task deliverables and outcomes. She also maintains and builds relationships with the Indian Health Service Great Plains Area Office, where the team has assisted in standardizing processes, policies, and data. Ms. Green holds a Bachelor of Science in Nursing degree and a Master of Business Administration degree, both from Grand Canyon University. She was elected to the Great Plains QIN Board of Directors in September 2021.

**Lori Hintz, RN, CDP, CADDCT, Quality Improvement Project Manager for South Dakota Foundation for Medical Care
Subcontractor Member Representative**

Ms. Hintz combines 23 years of healthcare experience with 16 years of community and economic development experience in her current role. She effectively recruited 98% of South Dakota nursing homes under CMS's 10th and 11th Statements of Work. She has been with SDFMC since 2011 leading nursing home quality improvement efforts. Ms. Hintz is both a certified Alzheimer's Disease and Dementia Care Trainer and TeamSTEPPS Master Trainer. She also helped develop a stakeholder collaboration resulting in funding to implement a national Music and Memory project in 55 South Dakota nursing homes. Before working in the QIO world, Ms. Hintz was the Executive Director of a non-profit economic development organization, BASEC, for 15 years. She has been very active serving on numerous committees and advisory groups, including Mitchell Technical Institute Nursing Advisory Board, SD Alzheimer's and Dementia State Plan Workgroup, Avera eCare Steering Committee, and SD Healthcare Association's Education Committee. She was elected to the Great Plains QIN Board of Directors in May 2020.

**Christi Hoffman, Finance Manager for Quality Health Associates of North Dakota
Subcontractor Member Representative**

Ms. Hoffman has been employed with Quality Health Associates of North Dakota (QHA-ND) since 1999. She currently serves as the Finance Manager at QHA. She is responsible for day-to-date accounting functions, including effective application of prescribed federal and state regulations. She prepares monthly invoices in various government systems, monthly financial statements, and monthly bank reconciliations. Other areas of responsibility include accounts payable, payroll, accounts receivable, general ledger, project costing, budget preparation, maintenance of internal control systems, maintaining personnel files, employee benefits, monthly leave reports, salary administration, job evaluations, and job descriptions. Prior to coming to QHA, Ms. Hoffman served in roles including human resources, bookkeeping, and administrative assistant. She was elected to the Great Plains QIN Board of Directors in May 2023.

**Dan Holdhusen, BA
Consumer Representative; At-Large Individual Member, South Dakota**

Mr. Holdhusen held several senior leadership roles in his 20+ years of service with the Evangelical Lutheran Good Samaritan Society, the nation's largest non-for-profit provider of care, housing and services for seniors and others in need. He served as CFO for ten years, then as a Senior Vice President with responsibility of a variety of national initiatives. Following his retirement from the Society in 2009, he re-joined the Society and led the Society's government affairs work as Director of Government Relations. Mr. Holdhusen's earlier career included 15 years at Missouri River Energy Services where he served as CEO with management of the consumer-owned utility company. His top skills include strategic planning, project management and leadership, and he holds a Business Administration degree from Northern State University in South Dakota. Mr. Holdhusen is currently retired. He was elected to the Great Plains QIN Board of Directors in May 2019, and has served on the Finance and Compliance Committee since May 2020.

**Keri McDermott, BA, Communications Director for Great Plains QIN
GPQIN Nebraska State Member Representative**

Ms. McDermott has served as Communications Director since 2003, when CIMRO began QIO work in Nebraska. Keri coordinates a number of critical communication channels for Great Plains QIN, including a weekly electronic newsletter, the GPQIN website, various social media platforms, and Learning and Action Network events. In addition, Ms. McDermott actively assists our project teams in developing and implementing communication strategies for interventions designed to achieve impact. She coordinates messages and responses to the public, serves as a liaison for media requests, and maintains contact with Congressional delegation in Nebraska. She graduated from Coe College with a BA in English/Public Relations and a minor in Journalism. Ms. McDermott was elected to the GPQIN Board of Directors in September 2019.

**Nancy McDonald, RN, BSN, CPHQ, Director of Quality Improvement for South Dakota Foundation for Medical Care
Subcontractor Member Representative**

Ms. McDonald has been employed by the South Dakota Foundation for Medical Care (SDFMC) since 2012. She currently serves in the position of Director of Quality Improvement and as the State Program Director, having previously served as Program Manager for Healthcare Acquired Infections and Hospital Quality Improvement, and as a Hospital Improvement Innovation Network (HIIN) Partner Advisor. Prior to her employment with SDFMC, Ms. McDonald served as Quality Improvement/Risk Management Director, HIPAA/Corporate Compliance Officer and Health Information Management Director for a Critical Access Hospital. She worked primarily in the Emergency Department but also worked on Medical Surgical and Obstetrics and was the interim Director of Nursing for a period of time. Ms. McDonald has a Bachelor's in Nursing from South Dakota State University. She is actively involved in the South Dakota Association of Healthcare Quality having served in many leadership roles including President and Secretary/Treasurer. She is a Team STEPPS 2.0 Master Trainer. Ms. McDonald was elected to the Great Plains QIN Board of Directors in October 2018, and has served on the Finance and Compliance Committee since May 2021.

**Jeffrey A. Sather, MD, MBA, FACEP, Medical Director, Trinity Health Emergency Trauma Center
Healthcare Representative; At-Large Individual Member, North Dakota**

Dr. Sather has a B.A. in psychology from Minot State University, earned his MD from the University of North Dakota and MBA from the University of Tennessee. He is residency trained and board certified in Emergency Medicine, and a Fellow in the American College of Emergency Physicians. Dr. Sather has been active in the healthcare industry at various levels since 1980. He has been employed at Trinity Health since 1992. He has held leadership positions within the organization starting in 2003. He is Medical Director of the Emergency Trauma Center, serving on all major committees over most of that time as Chief of Medicine and now Chief of Staff. Dr. Sather had participated in and led multiple quality initiatives within the health system. Dr. Sather is responsible for administrative functions of the 383 credentialed medical staff members of Trinity Health. He presides over the Medical Executive Committee and is a Member of the Board of Directors of Trinity Health. Dr. Sather has been a State EMS Medical Director for the Department of Health in the State of North Dakota since 2014 responsible for medical direction over the Division of Emergency Medical Systems including the prehospital EMS system, Cardiac, and Stroke Systems as well as emergency preparedness (disaster response) under the Emergency Preparedness and Response Section of the Department of Health. In this position Dr. Sather has led state wide initiatives that have brought together the 6 major health systems within the state to develop statewide protocol and systems around Cardiac and Stroke care. He has also had medical oversight of deployment of medical assets to disaster response within the state. Dr. Sather serves on the Board of Quality Health Associates of North Dakota and is current Board President. He was elected to the Great Plains QIN Board of Directors in May 2019.

**April Vogelsang, RN, MS, NEA-BC, Chief Executive Officer, CIMRO
Corporate Member Representative**

Ms. Vogelsang has over 27 years of progressive health services leadership experience. She is skilled at aligning cultures, organizational structures, and incentives to ensure success within value-based payment arrangements. She has proven success serving in a physician dyad partnership, achieving outcomes, and developing highly engaged teams. In her current role as CEO of CIMRO, she provides administrative, financial, and organizational leadership, which includes short and long range planning and oversight of operations of all programs. Ms. Vogelsang previously served CIMRO from 1996-2006, assisted with implementing CIMRO of Nebraska, and served on its Board of Directors from 2019-2022. In her prior position as System Senior VP & Chief Clinical Integration Officer at Health Alliance and Carle Health, she led program development and transformation of population health within a vertically integrated system. This model was adapted and scaled as the organization evolved to include an Accountable Care Organization and Clinically Integrated Network. She is a Fellow and Board Director for Leadership Illinois. Ms. Vogelsang holds a Bachelor of Science degree in Nursing from St. Francis Medical Center College of Nursing, and a Master of Science degree in Health Services Administration from University of St. Francis. She was elected to the Great Plains QIN Board of Directors in May 2020, and has served on the Finance and Compliance Committee since that time.

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