



Continuing the Conversation Resources

- [Continuing the Conversation Series](#)
- [Series Evaluation](#)
- [CLAS Checklist and Action Plan](#)

<p>Session I: Health Equity May 17, 2023</p>	<ul style="list-style-type: none"> • GPOIN Health Equity • North Dakota HHS Community Engagement Unit • South Dakota Department of Health • CLAS and the National CLAS Standards • Joint Commission Accreditation Resource Center • CMS Health Equity • CMS Framework for Health Equity • Hospital IQR Measures for Health Equity • North Dakota HQIC (Hospital Quality Improvement Contractor) • South Dakota HQIC (Hospital Quality Improvement Contractor)
<p>Session II: Health Disparities and Social Determinants of Health May 31, 2023</p>	<ul style="list-style-type: none"> • Video: Don't Forget About Us • Sičanġu Health Initiative's Wotakuye Wellness Program • Community HealthCare Association of the Dakotas (CHAD) • CDC Social Determinants of Health FAQs • The Bridgespan Group: The Community Cure for Healthcare • North Dakota: FirstLink Community Resources • South Dakota: Helpline Center Community Resources • Findhelp
<p>Session III: Health Literacy June 14, 2023</p>	<ul style="list-style-type: none"> • Plainlanguage.gov • Patients with Limited English Proficiency - (AHRQ) • Health Literacy Universal Precautions Toolkit - (AHRQ) • Providing Language Services to Diverse Populations: Lessons from the Field • Re-Engineered Discharge (RED) Toolkit - (AHRQ) • Health Literacy Online, U.S. Department of Health and Human Services • Health Literacy: A Necessary Element for Achieving Health Equity, National Academy of Medicine • The Short Assessment of Health Literacy for Spanish Adults (SAHLSA-50), Center for Health Care Strategies • Health Literacy Tool Shed, Boston University

	<ul style="list-style-type: none"> • Health Literacy and Health Outcomes: An Updated Systematic Review – (AHRQ) • Emotional Intelligence: Why it Can Matter More Than IQ, Daniel Goleman • Rural Health Literacy Toolkit • Rural Health Information Hub – Rural Health Literacy • Rural Health Information Hub – Understanding Skills and Demands is Key to Improvement • The HUB SD
<p>Session IV: Cultural Humility June 28, 2023</p>	<ul style="list-style-type: none"> • The Roadmap to Intercultural Competence Using the IDI (Intercultural Development Inventory) • Rethinking Cultural Competence: Shifting to Cultural Humility • Cultural Humility Versus Cultural Competence: A Critical Distinction in Defining Physician Training Outcomes in Multicultural Education • Cultural Humility by Juliana Mosley, Ph.D. TEDx WestChester, 2017
<p>Session V: Implicit Bias July 12, 2023</p>	<ul style="list-style-type: none"> • Blind Spots Video • Harvard Implicit Bias. Project Implicit. Retrieved 7.5.23 • Categorically Unequal: The American Stratification System. New York: Russell Sage Foundation; Massey, D. (2007) • The Proximate Causes of Employment Discrimination. Contemporary Sociology, 29(2), 319–328 Reskin, B. F. (2000) • Research shows how we can reduce bias in ourselves and our organizations. Suttie, J. (2022). Retrieved 7.5.23
<p>Session VI: CLAS In Action July 26, 2023</p>	<ul style="list-style-type: none"> • Understanding and Practical Implementation of CLAS Standards • Evaluation of the National CLAS Standards: Tips and Resources • Great Plains QIN CLAS Snippets One Standard At A Time • Great Plains QIN CLAS Playbook <ul style="list-style-type: none"> ✓ Getting Started ✓ Making the Business Case for CLAS ✓ CLAS in Action Plan ✓ CLAS Monthly Check-In ✓ Strategies for Implementation ✓ Presentation Template ✓ Overview of CLAS Themes



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