



Friday Focus 4 Health

A diverse and collaborative learning experience
designed to improve patient outcomes



Reduce Avoidable Emergency Department Visits

Fridays | 12:00 - 12:30 pm CT

February 3, 10, 17, 24

One topic. 4 weeks. 30 minutes. YOUR pace.

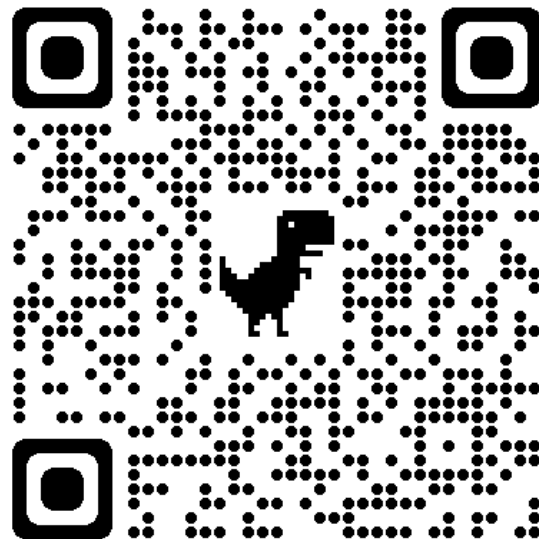


We Would Love Your Feedback



Scan the QR code to let us know how we did
OR...

Access the link (via chat) to complete the evaluation



Avoidable Emergency Department Visits



- Communication during hand-offs
 - [SNF Best Practices Reducing Avoidable ER Visits and Re-hospitalizations](#)
 - INTERACT[®] Nursing Home Capability List

**Nursing Home
Capabilities List**



Avoidable Emergency Department Visits



SNF/NF Capabilities List



This list is for hospital emergency rooms, hospitalists, and case managers; and for physicians, NPs, and PAs, who take off-hours call to the facility to assist with decisions about hospital admission or return to the facility.

Facility _____
 Address _____
 Tel _____ Key Contact _____

Circle 'Y' for yes or 'N' for no to indicate the availability of each item in your facility.

Capabilities	Yes	No
Primary Care Clinician Services		
At least one physician, NP, or PA in the facility three or more days per week	Y	N
At least one physician, NP, or PA in the facility five or more days per week	Y	N
Diagnostic Testing Onsite		
Basic Metabolic Panel (BUN, Ca, Cl-, CRE, eGFR, GLU, K+, Na+, tCO ₂)	Y	N
Bladder Ultrasound	Y	N
Cardiac Echo	Y	N
Complete Blood Count (CBC)	Y	N
COVID Testing	Y	N
EKG	Y	N
INR	Y	N
Stat lab tests with turnaround less than 8 hours	Y	N
Stat X-rays with turnaround less than 8 hours	Y	N
Venous Doppler	Y	N
Consultations		
Cardiology	Y	N
Orthopedics	Y	N
Psychiatry	Y	N
Pulmonary	Y	N

Capabilities	Yes	No
Nursing Services		
24 Hour RN Coverage	Y	N
O2 saturation	Y	N
Incentive spirometry	Y	N
Nebulizer treatments	Y	N
Interventions		
Advanced CPR (ACLS capability)	Y	N
Analgesic Pumps	Y	N
Automatic Defibrillator	Y	N
Blood Administration	Y	N
Hemodialysis	Y	N
Isolation (for MRSA, VRE, etc.)	Y	N
IV Antibiotics	Y	N
IV Fluids (initiation and maintenance)	Y	N
IV Meds – Other (e.g. furosemide)	Y	N
Peritoneal Dialysis	Y	N
PICC Insertion	Y	N
PICC Management	Y	N
Total Parenteral Nutrition (TPN)	Y	N

Nursing Home Capabilities List



Avoidable Emergency Department Visits



- Detect early changes in condition
 - INTERACT[®] Change in Condition Cards and Care Paths
 - INTERACT[®] Stop and Watch Tools
 - Stop and Watch Video

<https://www.youtube.com/watch?v=12OGLdmR3UI>

INTERACT™ Stop and Watch Tool



Stop and Watch Early Warning Tool



If you have identified a change while caring for or observing a resident/patient, please **circle** the change and notify a nurse. Either give the nurse a copy of this tool or review it with her/him as soon as you can.

- S** Seems different than usual; Symptoms of new illness
T Talks or communicates less
O Overall needs more help
P Pain – new or worsening; Participated less in activities
a Ate less
n No bowel movement in 3 days; or diarrhea
d Drank less
W Weight change; swollen legs or feet
A Agitated or nervous more than usual
T Tired, weak, confused, or drowsy
C Change in skin color or condition
H Help with walking, transferring, toileting more than usual

Check here if no change noted while monitoring high risk patient

Patient / Resident _____

Your Name _____

Reported to _____

Date and Time (am/pm) _____

Nurse Response _____

Date and Time (am/pm) _____

Leave In Action



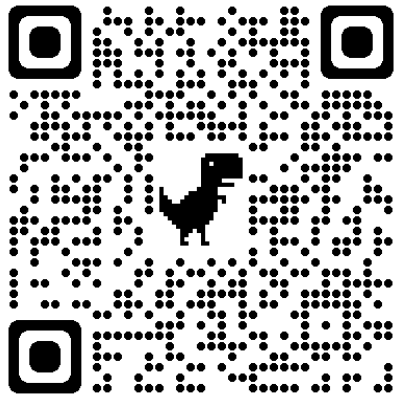
- [GPQIN Quality Improvement Project Guide and Tools](#)
 - Plan/Measure Impact
 - SMART(IE) Goal
 - Will reduce ED visits 10% from baseline utilizing the INTERACT change of condition cards by June 2023
 - By March 2023, we will train all staff members on the INTERACT change in conditions cards with input on training development from staff members representative of all staff (age, gender, race, language, sexual identity/orientation, socioeconomic status and geography)
 - Plan intervention
 - Analyze data

Office Hours

Questions & Open Discussion



Thank You For Joining | Share Your Feedback



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Join the conversation! Join our Community Coalition Listserv:

<https://gaggle.email/join/communitycoalition@groups.greatplainsqin.org>

