



# Friday Focus 4 Health

A diverse and collaborative learning experience  
designed to improve patient outcomes



## Strategies to Prevent Adverse Drug Events

Fridays | 12:30 - 1:00 pm CT

January 6, 13, 20, 27

One topic. 4 weeks. 30 minutes. YOUR pace.



# Today's Topic



## Adverse Drug Events

- Care Coordination
- Billing for Care Coordination
- Study/Act of the PDSA cycle



## What Matters

Know and align care with each older adult's specific health outcome goals and care preferences including, but not limited to, end-of-life care, and across settings of care.

## Medication

If medication is necessary, use Age-Friendly medication that does not interfere with What Matters to the older adult, Mobility, or Mentation across settings of care.

## Mentation

Prevent, identify, treat, and manage dementia, depression, and delirium across settings of care.

## Mobility

Ensure that older adults move safely every day in order to maintain function and do What Matters.

# Action Steps



- Build team
- Collect/Analyze Data
- Define Problem (after looking at your data)
  - Adverse Drug Events
  - Admissions/Readmissions/ED visits
  - Lack of a standardized process/policy

# Poll Question



**What phase of the PDSA cycle are you on?**

- Plan
- Do
- Study
- Act
- Unsure

# Care Coordination



**There are two ways of achieving coordinated care:**

- Broad approaches
- Specific care coordination activities

“The extent to which patient care services are coordinated across people, functions, activities, and sites over time so as to maximize the value of services delivered to patients.”

# Examples of Care Coordination



Broad Examples	Specific Examples
<p><b>Teamwork</b></p>	<p>Daily huddles provider/nurse partnership, everyone working to the stop of their licensures, accountability, defined responsibilities, clear, concise communication, sharing knowledge</p>
<p><b>Patient-Centered Medical Home</b></p>	<p>Ensuring patient has an established PCP, assessing patient needs and goals</p>
<p><b>Medication Management</b></p>	<p>Proper MedRec completed at all transition of care, avoiding polypharmacy, 4M's</p>
<p><b>Care Management</b></p>	<p>Follow up calls, resources connections, meaningful care plans, monitoring and following up on patient changes, supporting patient self-management goals, linking to community resources</p>
<p><b>Health Information Technology</b></p>	<p>Using EHR to full capacity, analyzing care gap reports, screening tools for early detection (PHQ, CAGE-AID, LACE+)</p>

# Time isn't Free – How to get paid?



- Chronic Care Management (CCM)
- Transitional Care Management (TCM)
- Medicare Preventative services
- Collaborative Care Model



# PDSA Cycle – Study & Act



[Great Plains QIN Quality Improvement Project Guide and Tools](#)

# Resources/Tools



- [Great Plains QIN Quality Improvement Project Guide and Tools](#)
- [Medication Reconciliation](#)
- [Learn about 4 new CPT codes to bill for collaborative care | American Medical Association \(ama-assn.org\)?](#)
- [MLN909188 – Chronic Care Management \(cms.gov\)](#)
- [MLN908628 – Transitional Care Management Services \(cms.gov\)](#)
- [MLN006559 | CMS](#)
- [Priority Areas for National Action: Transforming Health Care Quality \(2003\)](#)
- [Care Coordination | Agency for Healthcare Research and Quality \(ahrq.gov\)](#)
- [Preventing Adverse Drug Events \(ADE\) 2018 Update \(patientcarelink.org\)](#)
- [FirstLink 2-1-1 Directory of Resources \(icarol.com\)](#)
- [Resource Guides - Helpline Center](#)

# Leave in Action



[FirstLink 2-1-1 Directory of Resources \(icarol.com\)](#)



[Resource Guides - Helpline Center](#)



# Office Hours

## Questions & Sharing in a Safe Environment



# February Friday Focus 4 Health: Register Today



**Reducing Avoidable Hospital Emergency Department Visits** | 12:00 – 12:30 pm CT

**Blood Pressure Control** | 12:30 – 1:00 p.m. CT

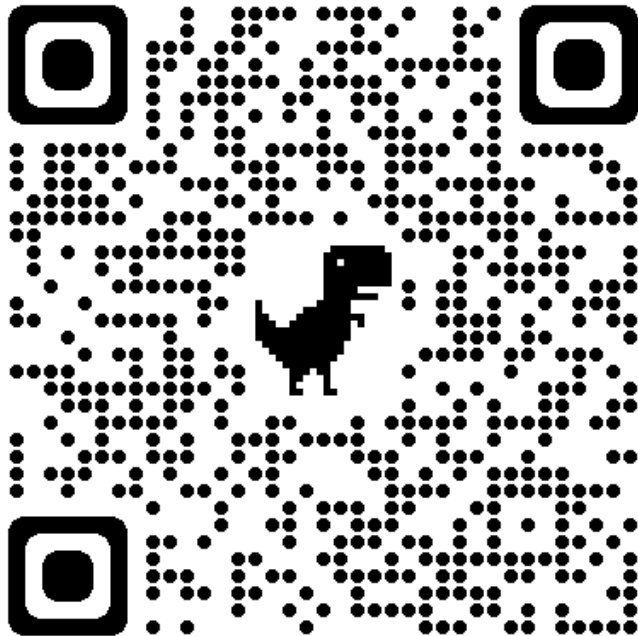
**Register for the February Series:**

<https://gpqin.wufoo.com/forms/friday-focus-4-health-february-2023/>

**One topic. 4 weeks. 30 minutes. YOUR pace.**



# How did we do?



Scan the QR code to let us know  
how we did!

OR...

Click the link  
to complete the evaluation!

<https://gpqin.wufoo.com/forms/friday-focus-4-health-january-series-evaluation/>



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# Thank you for joining!

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