



11/30/2022

Valued Partner,

The Community Information Exchange (CIE) is a statewide collaboration of health care, human, and social service providers sharing information using an integrated technology platform and referral system to coordinate whole-person care.

Our vision is to streamline connection between health care, human and social service providers to address social needs and advance health improvement among populations at higher risk and that are underserved.

Phase one priorities around CIE implementation have been determined and work is progressing quickly. Early adopter community programs and agencies have been identified to ensure individuals and communities are at the heart of our solution. The CIE will realize this through:

- Shared social needs assessment tools such as [PRAPARE](#) (Protocol for Responding to and Assessing Patients' Assets, Risks, and Experiences), [Your Current Life Situation](#), [Accountable Health Communities](#), and [Patient Health Questionnaire-9](#)
- Shared client records that resolve identities with [Health Link](#) (SD Health Information Exchange)
- Care plan management and closed loop referral capability
- Client access portal allowing individuals to view progress and communicate with their care team
- Access to a comprehensive resource database, [AIRS \(Alliance of I&R Systems\)](#) certified and curated daily by a dedicated team based in South Dakota
- Additional programs including Transportation and [Better Choices, Better Health](#)

There is high interest across various partners and sectors on how they can become a part of this exciting new resource. One important aspect of the CIE is its ability to interface with other technology platforms. The CIE team is developing long range plans to address the needs and interests of our partners, including interfacing during future phases. Phase II, beginning June 1, 2023 may include interfacing with additional partners. If your organization is interested in interfacing with the CIE through your electronic medical record or other supported technology, please complete the [CIE Partner Request for Interface](#). Future interfaces will be prioritized based on time of request, ease of interface, population reached, and other factors.

For additional information on the CIE, please visit www.helplinecenter.org/cie or email cie@helplinecenter.org.

Sincerely,

A handwritten signature in cursive script that reads "Joan Adam".

Joan Adam
South Dakota Secretary of Health