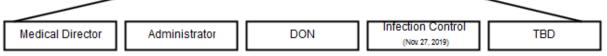


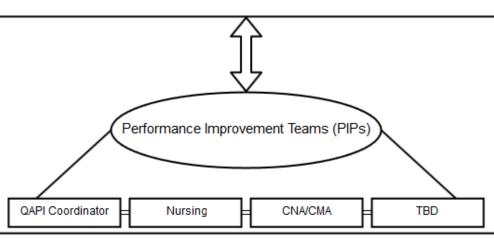


Quality Assurance/Performance Improvement Steering Committee (formerly QAA Committee)



BE THE CULTURE!!!

Evaluate current performance vs. comparison data: Conduct Root Cause Analysis based on available evidence; Evaluate complaints; Build and train staff QAPI capacity; Evaluate abuse, neglect, or exploitation claims; Review PIP results



EXEMPLIFY THE CULTURE!!!

Review root cause analysis and dig deeper if needed, Review best practices/Evidence based interventions; Seek support from QIN/QIO; Implement evidence based interventions and track progress; Evaluate data to determine if interventions are effective; Present results of interventions to the Steering Committee for review

FALLS

- · Restorative Aide
- Therapy
- Housekeeper
- Dietary
- Resident/Resident Representative

INFECTIONS

- Representative
- Housekeeper
- Dietician
- Dietary Aide
- Infection Preventionist

PSYCHOTROPIC MEDICATIONS

- Pharmacy Consultant
- · Mental Health Provider
- Physician/Extenders
- Restorative Aide
- Housekeeper
- Resident/Resident Representative

WOUNDS

- · Wound Consultant
- Dietician
- Infection Preventionist
- Therapy

REIMBURSEMENT

- Business Office Manger
- MDS Coordinator
- Therapy
- Medical Records

PAIN

- Resident/Resident Representative
- Physician/Extenders
- Restorative Aide
- Therapy
- Behavioral Cognitive Therapist

This material was prepared by the Great Plains Quality Innovation Network, the Medicare Quality Improvement Organization for North Dakota and South Dakota, under contract with the Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services. The contents presented do not necessarily reflect CMS policy. 12SOW-GPQIN-13/0320