

Quality Assurance/Performance Improvement Steering Committee
(formerly QAA Committee)

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| Medical Director | Administrator | DON | Infection Control <small>(Nov 27, 2019)</small> | TBD |
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BE THE CULTURE!!!

Evaluate current performance vs. comparison data; Conduct Root Cause Analysis based on available evidence; Evaluate complaints; Build and train staff QAPI capacity; Evaluate abuse, neglect, or exploitation claims; Review PIP results



Performance Improvement Teams (PIPs)

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| QAPI Coordinator | Nursing | CNA/CMA | TBD |
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EXEMPLIFY THE CULTURE!!!

Review root cause analysis and dig deeper if needed, Review best practices/Evidence based interventions; Seek support from QIN/QIO; Implement evidence based interventions and track progress; Evaluate data to determine if interventions are effective; Present results of interventions to the Steering Committee for review

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| <p align="center"><u>FALLS</u></p> <ul style="list-style-type: none"> • Restorative Aide • Therapy • Housekeeper • Dietary • Resident/Resident Representative | <p align="center"><u>PSYCHOTROPIC MEDICATIONS</u></p> <ul style="list-style-type: none"> • Pharmacy Consultant • Mental Health Provider • Physician/Extenders • Restorative Aide • Housekeeper • Resident/Resident Representative | <p align="center"><u>REIMBURSEMENT</u></p> <ul style="list-style-type: none"> • Business Office Manger • MDS Coordinator • Therapy • Medical Records |
| <p align="center"><u>INFECTIONS</u></p> <ul style="list-style-type: none"> • Lab Representative • Housekeeper • Dietician • Dietary Aide • Infection Preventionist | <p align="center"><u>WOUNDS</u></p> <ul style="list-style-type: none"> • Wound Consultant • Dietician • Infection Preventionist • Therapy | <p align="center"><u>PAIN</u></p> <ul style="list-style-type: none"> • Resident/Resident Representative • Physician/Extenders • Restorative Aide • Therapy • Behavioral Cognitive Therapist |