



Quality Improvement Organizations
Sharing Knowledge. Improving Health Care.
CENTERS FOR MEDICARE & MEDICAID SERVICES



Great Plains
Quality Innovation Network

Great Plains Quality Care Coalition
Better together.



 **Informational Webinar**
January 2020

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Who We Are

Great Plains Quality Innovation Network is the Quality Innovation Network – Quality Improvement Organization for North Dakota and South Dakota

We aspire to make healthcare
in our region the best in the nation



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Setting the Stage: The WHY

- ✿ Eight of ten adults 65 and older have at least one chronic condition and approximately seven in ten have two or more
- ✿ People affected by multiple chronic conditions are at risk of early mortality, poor functional status and hospitalization. They also face significant out-of-pocket expenses for healthcare and prescription drugs
- ✿ Nearly half of all adults in the United States —90 million people— have difficulty understanding and acting upon health information
- ✿ Direct and indirect costs of total cardiovascular diseases and stroke are estimated to total more than \$329.7 billion; that includes both health expenditures and lost productivity

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The Why...cont'd

- ✿ 130 Americans die of overdose every day from use of prescribed or illicit opioids
- ✿ 6 percent of American adults, 65 years and older, take at least one medication and 40.7 percent of those have five or more prescriptions
- ✿ One study estimates that 80% of serious medical errors involve miscommunication during the hand-off between medical providers

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Focus Areas

- ⚙ Support vulnerable populations and reduce healthcare disparities
- ⚙ Support rural communities
- ⚙ Increase person and family engagement

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Five National Strategic Aims

1. Improve Behavioral Health Outcomes Focusing on Decreased Opioid Misuse
2. Increase Patient and Resident Safety
3. Chronic Disease Self-Management
(Cardiac & Vascular Health, Diabetes, Slowing & Preventing ESRD)
4. Increase Quality of Care Transitions
5. Improve Nursing Home Quality

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Looking for Committed Partners

Healthcare Providers

- ✓ Ambulatory care settings (clinics)
- ✓ Home health and hospice agencies
- ✓ Hospitals
- ✓ Nursing homes
- ✓ Pharmacies

Community Partners

- ✓ Patient and family members
- ✓ Behavioral health services
- ✓ Local health agencies
- ✓ Community providers
- ✓ Community support agencies
- ✓ Government entities

✓ **ANYONE** interested in improving care in your organization or community

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Great Plains Quality Care Coalition

Join our mission to make healthcare in your organization and community even better!

- ⚙ Improve care in your community and organization
- ⚙ Partner with an experienced team of quality improvement experts
- ⚙ Access to tools, resources and education
- ⚙ Connect with healthcare partners in your community
- ⚙ Share ideas and best practices
- ⚙ Learn how to better utilize data to drive improvement

**** Individuals in our communities will be healthier and receiving improved care**

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The Benefits of Participation

Tools, resources and education will be offered as well as assistance in utilizing data to drive improvement through:

- ✓ Learning events
- ✓ Action groups
- ✓ Coaching calls

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The Benefits...[cont'd]

⚙ Utilizing data for improvement

- ✓ Data provided will be blinded, aggregate form - no PHI/PII
- ✓ Data will be used for learning, improving and understanding

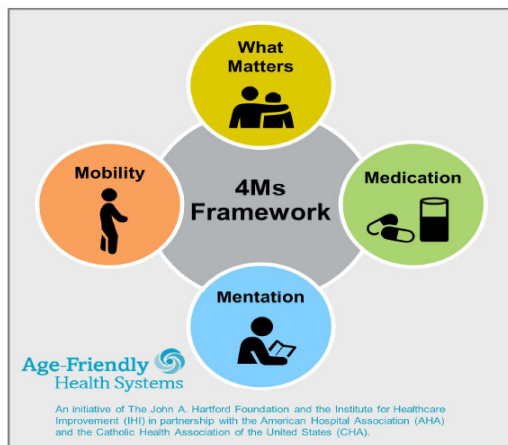
⚙ Technical assistance tailored for your organization

*All services are **FREE**;
funded by the Centers for Medicare & Medicaid Services*

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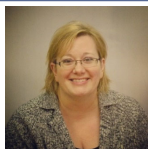
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Aligning with Evidence-Based Models



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North Dakota Team



Michelle Lauckner
RN, CADDCT, CDP, RAC-CT, IP-BC
Quality Improvement Specialist
701-989-6229
Michelle.Lauckner@greatplainsqin.org



Nikki Medalen, MS, BSN, APHN-BC
Quality Improvement Specialist
701-989-6236 [office]
701-537-3486 [cell]
Nikki.Medalen@greatplainsqin.org



Jayme Steig, PharmD, RPh
Quality Improvement Specialist
701-989-6224
Jayme.Steig@greatplainsqin.org

- ✓ Fargo Community Coalition Teach Back training
- ✓ Bismarck Community Coalition improved communication between hospitals and post-acute care providers
- ✓ Opioid and Naloxone Education (ONE Rx) program
- ✓ Marked improvement in Composite Scores across the ND nursing homes
- ✓ Virtual and in-person technical assistance to improve quality of life and quality of care

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South Dakota Team



Stacie Fredenburg, BA
Quality Improvement Specialist
Stacie.Fredenburg@greatplainsqin.org
605-371-8939



Lori Hintz, RN, CDP, CADDT
Quality Improvement Specialist
Lori.Hintz@greatplainsqin.org
605-354-3187

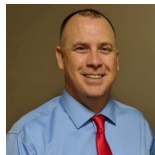
- ✓ National leader in Community Tenure for all three community coalitions
- ✓ 148 chronic disease self-management education workshops engaging 1377 individuals
- ✓ 26 Emergency Medical Services Squads utilizing the Sepsis Alert
- ✓ 95% of nursing homes participating in the Nursing Home Quality Care Collaborative
- ✓ 297 participants in the I-90 Road Show: Dementia Certification Training – nationally recognized education
- ✓ 17 C. Difficile Nursing Home Trailblazers

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Great Plains QIN Team



Nancy Beaumont
Task Order Director



Jeremy Frink
Information Technology Director



Krystal Hays
DNP, RN, CADDCT, CDP, RAC-CT
Regional Project Manager



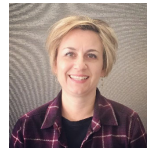
Dee Kaser, RN, CDE
Quality Improvement Advisor



Lorrie Lendvoy
Statistician



Keri McDermott, BA
Communications Director



Tammy McNeil
RHIA, LSSGB, CPHIT, CPEHR,
Quality Improvement Advisor



Tammy Wagner
RN, LSSGB, CADDCT, CDP
Quality Improvement Advisor

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Next Steps

- ⚙ Participation Agreement
- ⚙ Follow-up Questionnaire to help us best support you
- ⚙ Contact our team for additional information or questions
- ⚙ This Informational Webinar will be repeated on Wednesday, January 22 at 1:00 p.m. CT

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Questions?



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Great Plains Quality Care Coalition Better Together.



Don't miss out on this FREE opportunity to be a change maker in YOUR community!

Sign up Today! 

www.greatplainsqin.org

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