Quality Assurance/Performance Improvement Steering Committee
(formerly QAA Committee)

BE THE CULTURE!!!
Evaluate current performance vs. comparison data; Conduct Root Cause Analysis based on available evidence; Evaluate complaints; Build and train staff QAPI capacity; Evaluate abuse, neglect, or exploitation claims; Review PIP results

BECAUSE THE CULTURE!!!

Performance Improvement Teams (PIPs)

EXEMPLIFY THE CULTURE!!!
Review root cause analysis and dig deeper if needed; Review best practices/Evidence based interventions; Seek support from QIN/QIC; Implement evidence based interventions and track progress; Evaluate data to determine if interventions are effective; Present results of interventions to the Steering Committee for review

FALLS
- Restorative Aide
- Therapy
- Housekeeper
- Dietary
- Resident/Resident Representative

PSYCHOTROPIC MEDICATIONS
- Pharmacy Consultant
- Mental Health Provider
- Physician/Extenders
- Restorative Aide
- Housekeeper
- Resident/Resident Representative

INFECTIONS
- Lab Representative
- Housekeeper
- Dietician
- Dietary Aide
- Infection Preventionist

WOUNDS
- Wound Consultant
- Dietician
- Infection Preventionist
- Therapy

REIMBURSEMENT
- Business Office Manager
- MDS Coordinator
- Therapy
- Medical Records

PAIN
- Resident/Resident Representative
- Physician/Extenders
- Restorative Aide
- Therapy
- Behavioral Cognitive Therapist

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