ND Partnership to Improve Dementia Care

Co-hosted by
Michelle Lauckner & Jayme Steig • Quality Health Associates of ND
Darleen Bartz • ND Department of Health
Thursday, March 9, 2017

Objectives/Agenda

- Review of ND workgroup history efforts
- Share data from the national, regional and state levels
- Reporting out - Progress on Next Steps identified at previous meetings
- Stakeholder reporting - Additional efforts of those around the table
- Action planning - What is our goal? What are our next steps to achieve that goal?
CMS National Partnership to Improve Dementia Care in Nursing Homes

- Promotes a multi-dimensional approach that includes the three Rs:
  - **Rethink** our approach to dementia care
  - **Reconnect** with residents via person-centered care practices
  - **Restore** good health and quality of life

Partnership A/P Reduction Goals

- 15% goal achieved by April 11, 2014
- New goals were announced:
  - Reduce by 25% by end of 2015 (achieved Sept 2015)
  - Reduce by 30% by end of 2016 (achieved May 2016)
- Most recent data shows national improvement of 32.4% (CMS data Dec 2016)
- **New and Continued Focus** (CMS S&C: 16-28-NH)
  - Examining anxiolytic and sedative/hypnotic use
  - Focused Dementia Care Surveys
North Dakota’s (Lack of) Progress

National baseline = 23.9
ND baseline = 21.3
Current National = 17.43
Current ND = 19.1

North Dakota’s MAKING Progress

National baseline = 23.9
ND baseline = 21.3
Current National = 16.1
Current ND = 16.4
North Dakota's Progress

State Rank By Quarter (lower is better)
2016 Partnership Efforts/Results

- Southeast ND Partnership Pilot project, June-Sept 2016 (Jayme, Michelle & Dr. Jurivich)
  - Jody Ward and CAH Quality Network facilitated Jayme & Michelle presentation on quarterly calls (Nov 2016)
  - Follow-up Open Sharing Calls (Oct 2016 & Jan 2017)

![SE ND Partnership Pilot Project Progress graph](image)
SE ND Partnership Pilot

What worked?

- Intervention #1
  - Pre-admission/readmission communication strategies
  - Transfer flyer
  - Use of informed consent to engage families
  - Sharing by St. Gerard’s Community of Care
- Intervention #2
  - Behavior Mapping
  - Sharing by Missouri Slope Lutheran Care Center
    http://greatplainsqin.org/gpqcc/north-dakota

2016 Partnership Efforts/Results

- Geriatric-specific needs education to Fargo hospitalists (Dr. Jurivich – Sanford Health)
- Dementia-specific education exploration through DHS grant funds (Karla & Michelle) - NO
- Culture Change education to ombudsmen (ND CCC reps – Jann & Michelle)
2016 Efforts/Results (cont.)

- Alzheimer’s Association-ND Chapter care consultation success story featured, “ad” & upcoming events featured in ND NHQCC enews
- ND CCC/Elim Care Community grant application – NO
- Additional stakeholders added to contact list

Additional Stakeholder Efforts

- QHA - ND NHQCC
  - Great Plains QIN Changing Antipsychotic Thinking (CAT) pilot project, July-Dec 2016
  - Featured success stories in eNewsletter and via open sharing calls
GPQIN AP Workgroup

6-month MDS 3.0 CASPER Quality Measure Report Data

What worked?
- SLOW methodical review of all residents receiving antipsychotic meds
  - Education for staff on appropriate use of A/P meds
  - Call the DON protocols
  - Psychiatric diagnoses identified, documented and noted in MDS
  - Identifying residents that might do well with a GDR (UNMC Document) + those with overall health decline
  - Identifying individualized behavior interventions and emphasis on care plan
  - Data tracking

Sharing by Hill Top Home of Comfort

5 30-minute recordings available:
http://greatplainsqin.org/gpqcc/north-dakota/
Report Out - Stakeholder Efforts

- ND Chapter Alzheimer’s Association
  - Collaborating with QHA/GPQIN
  - 212 classes for healthcare and medical professionals since July 2015
    - 76 facilities which includes
    - 3 CNA training sites
    - Few group homes for developmental and intellectual disabilities
  - Meeting of the Minds Dementia Conference 2017
    - St. Paul, MN • March 18, 2017 • [http://alz.org/mnnd](http://alz.org/mnnd)

Report Out - Stakeholder Efforts

- NDLTCA – Annual Spring Convention
- ND State Survey Agency and CMS
  - Summer 2016 CMS/ND provider meeting
  - Behavior sub-group
- UND Center for Rural Medicine
- NADONA
- ND Center for Nursing
- ND Department of Human Services
## Next Steps?

- What have we learned today?
- What are we going to do with that learning to improve ND antipsychotic rate?
- What are we going to do with that learning to improve the care ND residents receive when they are living with dementia?
- Anything else? Should we meet again?

## What’s Next?

- National Partnership to Improve Dementia Care and QAPI - MLN Connects® National Provider Call

*Tuesday, March 21, 2017; 12:30-2:00 p.m. CT*

*To Register:*

[https://blh.ier.intercall.com/](https://blh.ier.intercall.com/)

(If you signed the attendance sheet and provided your email address, I will forward the link to you.)
What’s Next?

- ND Partnership to Improve Dementia Care Open Forum/Sharing call

*Thursday, April 20, 2017 at 11am CT/10am MT*

[https://global.gotomeeting.com/join/756104901](https://global.gotomeeting.com/join/756104901)

Conference call line: 1-888-585-9008
Room (Passcode): 970-661-050#

Contact Information

Michelle Lauckner, Quality Health Associates of ND
[Michelle.lauckner@area-a.hcqis.org](mailto:Michelle.lauckner@area-a.hcqis.org)
P: 701.852.4231

Jayme Steig, Quality Health Associates of ND
[jayme.steig@area-a.hcqis.org](mailto:jayme.steig@area-a.hcqis.org)
P: 701.240.8135

Darleen Bartz, ND Department of Health State Survey Agency
[dbartz@nd.gov](mailto:dbartz@nd.gov)
P: 701.328.2352

This material was prepared by the Great Plains Quality Innovation Network, the Medicare Quality Improvement Organization for Kansas, Nebraska, North Dakota and South Dakota, under contract with the Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services. The contents presented do not necessarily reflect CMS policy. 11006-DP98-ND-CJ-161034